

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS Skid-tube ☐ Machining ☐ Thermoforming ☐ Large Fab ☐ Cross tube ☐ Small Fab ☐ Finishing ☐ Composite ☐ Water Jet ☐ Prod. Eng. Coord. ☐ Rec/Store/Packaging ☐ Supplier ☐ Engineering ☐ Quality ☐ Other ☐					
Date :		Step #:		QTY Effective :			MRB (QS1042) Approval Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval		
Description Work Order Deviation				Disposition					
Root Cause		FAULT CATEGORY							
Environment ☐	☐ No Re-verification	☐ Pressure/Forced	☐ Temperature/Cure	☐ Power Loss/Surge	☐ Positioned Wrong				
Design ☐	☐ Operator	☐ Bending	☐ Set-up	☐ Folio/Program	☐ Outside Dimensions				
Doc/Data ☐	☐ Offset/Setup	☐ Centre Not Concentric	☐ BOM/Route	☐ Grain	☐ Over/Under tolerance				
Equip/Tooling ☐	☐ Supplier	☐ Cracks	☐ Broken/Damage/Defect	☐ Weld	☐ Part Incorrect				
Handling/Pre ☐	☐ Training	☐ Crimp/Kink/Ripple/Wave	☐ Inspection Incomplete/Unqualified	☐ Wrong Stock Pulled	☐ Part Lost/Missing				
Material ☐	☐ Use for Testing	☐ Cuffs	☐ Contamination	☐ Out of Sequence	☐ Part Moved				
Internal Transport ☐	☐ Poor Information	☐ Crushing	☐ Countersink	☐ Off-set	☐ Drawing				
Tribal Knowledge ☐	☐ Rushing	☐ Heat Treat	☐ Cut Too Short	☐ Mislabeled	☐ Finish				
LOA ☐	☐ Product Improvement	☐ Wave/Twist in Tube	☐ Instructions Incomplete/Unclear	☐ Fit/Function	☐ Misread				
Substation ☐	☐ Process Improvement	☐ Marks/Chatter	☐ Drill Holes	☐ Misaligned/off center	☐ Turning Sequence				
Past Expiry Date ☐	☐ Manufacturing Process	OTHER : _____							
Misidentified ☐	☐ Past Due								

Work Order ID 141379***141379***

Page 2

Thursday, February 04, 2016 9:28:36 AM

Item ID: D3996-FE-832-EF Accept ***N900040100*** Setup Start ***NS1***
Revision ID: Stop ***NS2***
Item Name: Self-Clinching Fastener
Start Date: 2/4/2016 Start Qty: 60.00 ***60*** Cust Item ID:
Required Date: 2/4/2016 Req'd Qty: 60.00 ***60*** Customer:
Reference:

Approvals: Process Plan: _____ Date: _____ Tooling: _____ Date: _____ Run Start ***NR1***
QC: _____ Date: _____ SPC (Y/N): _____ Date: _____ Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
120	QC6- Inspect dimensions to drawing	0.00							DAS 38 9-89
120									
QC	Memo	0.00							
Quality Control									FEB 04 2016
130	Identify as per dwg & Stock Location: <u>GA</u>	0.00			DAS				FEB 04 2016
130					30				
Packaging	Memo	0.01			9-89				
Packaging	LOCATION : GA								
140	QC21- Final Inspection - Work Order Release	0.00							
140									
QC	Memo	0.10							
Quality Control									

MCJ FEB 04 2016
W160204

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Date :		Step #:		QTY Effective :				MRB (QS1042) Approval Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval	
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Root Cause		FAULT CATEGORY							
Environment ☐	☐ No Re-verification	☐ Pressure/Forced	☐ Temperature/Cure	☐ Power Loss/Surge	☐ Positioned Wrong				
Design ☐	☐ Operator	☐ Bending	☐ Set-up	☐ Folio/Program	☐ Outside Dimensions				
Doc/Data ☐	☐ Offset/Setup	☐ Centre Not Concentric	☐ BOM/Route	☐ Grain	☐ Over/Under tolerance				
Equip/Tooling ☐	☐ Supplier	☐ Cracks	☐ Broken/Damage/Defect	☐ Weld	☐ Part Incorrect				
Handling/Pre ☐	☐ Training	☐ Crimp/Kink/Ripple/Wave	☐ Inspection Incomplete/Unqualified	☐ Wrong Stock Pulled	☐ Part Lost/Missing				
Material ☐	☐ Use for Testing	☐ Cuffs	☐ Contamination	☐ Out of Sequence	☐ Part Moved				
Internal Transport ☐	☐ Poor Information	☐ Crushing	☐ Countersink	☐ Off-set	☐ Drawing				
Tribal Knowledge ☐	☐ Rushing	☐ Heat Treat	☐ Cut Too Short	☐ Mislabeled	☐ Finish				
LOA ☐	☐ Product Improvement	☐ Wave/Twist in Tube	☐ Instructions Incomplete/Unclear	☐ Fit/Function	☐ Misread				
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Past Expiry Date ☐	☐ Manufacturing Process	OTHER : _____							
Misidentified ☐	☐ Past Due								

Picklist Print

Thursday, February 04, 2016 9:28:41 AM

Page 1

Work Order ID: 141379

141379

Parent Item: D3996-FE-832-EF

D3996-FE-832-EF

Parent Item Name: Self-Clinching Fastener

Start Date: 2/4/2016

Required Date: 2/4/2016

Start Qty: 60.00

Required Qty: 60.00

Comments: IPP RevA: new issue 09.11.11 DD verified by:EC

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
FE-832-EF		Purchased	No			110	Each	60.0000	1	60			
FF-832-EF													
PEM Insert													

DAS
30
~~9-89~~

FEB 04 2016

Location

Loc Qty

Loc Code

GA

60

m134029

60

60

DQA: _____ Date: _____



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Date :		Step #:		QTY Effective :				MRB (QSI042) Approval Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval	
Description Work Order Deviation				Disposition					
Root Cause Environment ☐ Design ☐ Doc/Data ☐ Equip/Tooling ☐ Handling/Pre ☐ Material ☐ Internal Transport ☐ Tribal Knowledge ☐ LOA ☐ Substation ☐ Past Expiry Date ☐ Misidentified ☐ No Re-verification ☐ Operator ☐ Offset/Setup ☐ Supplier ☐ Training ☐ Use for Testing ☐ Poor Information ☐ Rushing ☐ Product Improvement ☐ Process Improvement ☐ Manufacturing Process ☐ Past Due ☐		FAULT CATEGORY Pressure/Forced ☐ Bending ☐ Centre Not Concentric ☐ Cracks ☐ Crimp/Kink/Ripple/Wave ☐ Cuffs ☐ Crushing ☐ Heat Treat ☐ Wave/Twist in Tube ☐ Marks/Chatter ☐ Temperature/Cure ☐ Set-up ☐ BOM/Route ☐ Broken/Damage/Defect ☐ Inspection Incomplete/Unqualified ☐ Contamination ☐ Countersink ☐ Cut Too Short ☐ Instructions Incomplete/Unclear ☐ Drill Holes ☐ Power Loss/Surge ☐ Folio/Program ☐ Grain ☐ Weld ☐ Wrong Stock Pulled ☐ Out of Sequence ☐ Off-set ☐ Mislabeled ☐ Fit/Function ☐ Misaligned/off center ☐ Positioned Wrong ☐ Outside Dimensions ☐ Over/Under tolerance ☐ Part Incorrect ☐ Part Lost/Missing ☐ Part Moved ☐ Drawing ☐ Finish ☐ Misread ☐ Turning Sequence ☐							
		OTHER : ☐							

CTG[®]

Crestwood Technology Group

Crestwood Technology Group
 Odell Plaza
 Tonawanda, NY 14201
 Phone - 914-779-3500
 Fax - 914-375-4508



PACKING LIST

Shipment #	4035769
Purchase Order #	PO30965
Sales Order #	1033179
Ship Date	01-18-16
Page #	1 of 2

Ship Via	Terms	Buyer	Account #	Salespeople	Entered By	Warehouse
FDX INT PRI	NET 30	Chantal LaVoie	002786	001	SHEALA	01

Sold To:

DART AEROSPACE LTD
 1270 ABERDEEN STREET
 HAWKERSBUR, ON K6A 1K7
 CANADA

Ship To:

DART AEROSPACE LTD
 1270 ABERDEEN STREET
 HAWKERSBUR, ON K6A 1K7
 CANADA

Phone:

LINE	ITEM # / DESCRIPTION	CUSTOMER ITEM # MANUFACTURER	U/M	QTY ORD	SHIPPED	CTG LOT #
1	AN665-34R CLEVIS		EA	10	✓	10 2094452
2	MS17984-C413 Quick Release Pin		EA	15	✓	15 2094518
3	FE-832-EF PEM Insert		EA	60	✓	60 2094430
4	NAS76A4-020P BUSHING		EA	15	✓	15 2094419
5	NAS77A8-031		EA	10	✓	10 2094426
7	59915K274 Rod End Bearing		EA	10	✓	10 2094485
8	NAS76A4-025P BUSHING		EA	8	✓	8 2094467

Use Freight Account : 151793240

Your purchase order is further governed by the policies, terms, and conditions as set forth in the "Terms and Conditions" section of our website www.ctg123.com/terms at the time of your purchase. If you cannot access this website, please call us at (914) 779-3500, ext. 121 and a written copy will be provided to you. Your failure to review the Terms and Conditions does not waive any of the terms or conditions.

TERMS AND CONDITIONS OF SALE

Crestwood Technology Group (CTG) considers all sales to be non-cancelable, non-returnable, and non-refundable and cannot be rescheduled. The only exceptions may be if a customer reports to us in writing, within 7 calendar days of ship date, that the goods received do not conform to the manufacturer's stated form, fit or function (failure report required). For any RMA issues, please visit our website for details; www.ctg123.com/terms-of-sale. RMA's will not be accepted without a specific RMA number provided by CTG.



Crestwood Technology Group
 Odell Plaza
 Tonkers, NY 10701
 Phone - 914-779-3500
 Fax - 914-375-4508



PACKING LIST

Shipment #	4035769
Purchase Order #	PO30965
Sales Order #	1033179
Ship Date	01-18-16
Page #	2 of 2

Ship Via	Terms	Buyer	Account #	Salespeople	Entered By	Warehouse
FDX INT PRI	NET 30	Chantal LaVoie	002786	001	SHEALA	01

Sold To:

DART AEROSPACE LTD
 1270 ABERDEEN STREET
 HAWKERSBUR, ON K6A 1K7
 CANADA

Ship To:

DART AEROSPACE LTD
 1270 ABERDEEN STREET
 HAWKERSBUR, ON K6A 1K7
 CANADA

Phone:

LINE	ITEM # / DESCRIPTION	CUSTOMER ITEM # MANUFACTURER	U/M	QTY ORD	SHIPPED	CTG LOT #
------	-------------------------	---------------------------------	-----	---------	---------	-----------

9 NAS77A7-025

EA

5

2 2094386

3 2094385

TOTAL :

5

Use Freight Account : 151793240

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82/6-01-20



1 Odell Plaza
Suite 139
Yonkers, NY 10701-1402

Certificate of Compliance

(914) 274-6122 ph
(914) 470-4037 fax
moyna@ctgnow.com

Customer: DART AEROSPACE LTD		Shipping Location: HAWKERSBUR, ON CA	
Part #: AN665-34R	MFG:	Lot No:	
Qty: 10	Date Code:	Rev:	
Part #: MS17984-C413	MFG: QRP INC.	Lot No:	
Qty: 15	Date Code:	Rev:	
Part #: FE-832-EF	MFG:	Lot No:	
Qty: 60	Date Code:	Rev:	
Part #: NAS76A4-020P	MFG: ELECTRONIC HARDWARE	Lot No: 52710	
Qty: 15	Date Code:	Rev:	
Part #: NAS77A8-031	MFG:	Lot No:	
Qty: 10	Date Code:	Rev:	
Part #: 59915K274	MFG:	Lot No:	
Qty: 10	Date Code:	Rev:	
Part #: NAS76A4-025P	MFG:	Lot No:	
Qty: 8	Date Code:	Rev:	
Part #: NAS77A7-025	MFG:	Lot No: 144849	
Qty: 3	Date Code:	Rev:	
Part #: NAS77A7-025	MFG:	Lot No: 43005	
Qty: 2	Date Code:	Rev:	

806-87-20

We pride ourselves in our commitment to quality and 100% accuracy. In the event of a discrepancy please return a copy of this paper with a discrepancy report. All claims must be made in writing within 7 calendar days of receipt of product to be valid.

Terms and Conditions of Sale

Crestwood Technology Group (CTG) considers all sales to be non-cancelable, non-returnable, and non-refundable and parts cannot be rescheduled. The only exceptions may be if a customer reports to us in writing, within 7 calendar days of receiving product, that the goods received a) are not the parts they ordered on their purchase order, or b) do not conform to the manufacturers stated form, fit or function for the product. For returns that we authorize with a Return Merchandise Authorization (RMA) in writing, CTG either will issue an in-house credit for a future purchase, replace the parts, or refund our client for the cost of goods purchased reflected on our invoice, at our sole discretion. CTG may charge a 25% restocking fee for parts that we authorize for a return (RMA). Our liability, resulting from the purchase or sale of any product, will always be limited to the cost of the goods purchased which is reflected on our invoice to the client. Your purchase order is further governed by the policies, terms, and conditions as set forth in the "Terms and Conditions" section on our website at www.ctg123.com/terms-of-sale at the time of your purchase. If you cannot access the website, please call us at (914) 779-3500, ext. 121 and a written copy will be provided to you. Your failure to review the Terms and Conditions does not waive any of the terms or conditions.



1 Odell Plaza
Suite 139
Yonkers, NY 10701-1402

Certificate of Compliance

(914) 274-6122 ph
(914) 470-4037 fax
moyna@ctgnow.com

Customer:	DART AEROSPACE LTD	Shipping Location:	HAWKERSBUR, ON CA
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It is hereby certified that all materials used in the manufacture of parts in the quantity called for on the subject purchase order conform to the material and or manufacturing specifications indicated in drawings or specifications as called for on said purchase order, and conform to the requirements of JESD 31 and JESD 625.

Brendan Moyna
Director of QA

Quality Assurance Control Document

Customer Purchase Order #: PO30965

Ship Date: 01/18/16

The contents of this shipment are certified accurate in the count and product specifications by the following team members:

Inspected by:



Packed by:

Remarks:

2/6-01-20

We pride ourselves in our commitment to quality and 100% accuracy. In the event of a discrepancy please return a copy of this paper with a discrepancy report. All claims must be made in writing within 7 calendar days of receipt of product to be valid.

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